

**Annex no. 3 to the general terms and conditions of the online shop www.forell.eu
PRIVACY POLICY. COOKIE POLICY www.forell.eu**

Effective date: 25 February 2025

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Please read this 'Privacy Policy. Cookie Policy' (hereinafter also referred to as the "Policy") in order to understand the methods and means of processing data about you, including in particular your personal data by Forell sp. z o.o., which operates the online shop at www.forell.eu

By using the www.forell.eu website, you accept the provisions contained in this policy. If you do not accept the provisions contained below, you may not use the www.fana.pl website, nor provide us with your data, including your personal data, in any other way whatsoever.

1 Introduction

This 'Privacy Policy. Cookie Policy' sets out the rules for the processing of personal data and the automatic collection of data in connection with the online shop operated at www.forell.eu by Forell spółka z ograniczoną odpowiedzialnością, whose registered office is located at Pomorska 481, 92-735 Łódź,

2 Nature of the policy. Definitions.

This 'Privacy Policy. Cookie Policy' constitutes an annex to the General Terms and Conditions of the Online Shop operated at www.forell.eu. All abbreviations, terms and definitions used in this document shall be interpreted in accordance with the provisions of the General Terms and Conditions.

3 Personal data administrator.

Customers' personal data

(1) This policy applies to data, including - personal data of customers of the online shop operated at www.forell.eu

2. The administrator of all personal data of natural persons using the Internet shop operated at www.forell.eu is Forell sp. z o.o. (ADO). Thirdly, ADO processes the personal data of customers of the online shop only to the extent necessary for the proper operation of the online shop and the provision of electronic services.

(4) Certain data, which is not personal data, is collected automatically when a user visits the online shop at www.forell.eu. This data relates to the parameters of the user's visit and includes the user's IP address, domain name, browser type and operating system type.

(5) The personal data that the Client entrusts to the DAO, in particular: first name, surname, delivery address, e-mail address and telephone number, will be processed: a) to the extent necessary for the establishment, content formatting, modification, termination and proper execution of the services provided by electronic means, including the execution of Orders placed by the Client, b) for the purpose of examining claims submitted by the Client and the return of Goods in the event of termination of the contract.

The ADO undertakes to keep the personal data referred to in the previous paragraph confidential and not to disclose it to other entities, unless the Client expressly authorises the ADO to do so (this applies in particular to the delivery of the Goods), or unless such authorisation results from a legal provision.

(7) The obligation to maintain confidentiality of personal data shall survive the termination of the legal relationship between the Customer and the ADO.

(8) The customer has the right to consult and correct his/her data and to request that it be deleted.

(9) Changes to personal data may be made electronically using the e-mail address sales@forell.eu.

4 Security rules for the protection of personal data

(1) ADO undertakes to protect the information communicated to it by Customers in accordance with security and confidentiality standards.

(2) The Internet Shop uses security measures to protect the collected information from loss, misuse and modification.

(3) data concerning users of the Internet Store operated at www.forell.eu, including personal data of the Store's Customers, are protected from being accessed by third parties. Communication between the user's computer and ADO's server is encrypted using SSL protocol.

(4) ADO shall not be responsible for the privacy protection policy of other websites, both those available to Customers through links placed on the Internet Shop's pages and those which place links to the Internet Shop.

5 Cookies

(1) Cookies (hereinafter also referred to as 'Cookies') are IT data and are small text files saved and stored on the devices through which the Customer uses the website www.forell.eu

(2) Cookies contain the name of the website they originate from, the time they are stored on the terminal equipment and a unique number.

6 Use of cookies

(1) The entity placing cookies on the final device of the Customer of the Internet Shop and accessing them is ADO. 2.

(2) ADO does not collect any data automatically, except for the data contained in cookies when using the website www.forell.eu

(3) Cookies are used for the purpose of: a) adapting the content of the Internet Store at www.forell.eu to the Customer's preferences and optimising the use of the Internet Store, in particular, cookies allow the recognition of the Customer's device and appropriate display of the website, adjusted to his/her individual needs; b) creating statistics which help to understand how Customers use the Internet Store, which enables the improvement of its structure and content; c) maintaining the session of the Internet Store Customer (after logging in), thanks to which the Customer does not have to re-enter his/her login and password on each sub-page of the Internet Store.

(4) The Internet Shop at www.forell.eu uses two basic types of cookies: a) 'session' cookies b) 'persistent' cookies.

(5) 'Session' cookies are temporary files that are stored on the Customer's terminal equipment until they log off, leave the website or turn off the software (web browser).

(6) 'Permanent' cookies are stored on the Customer's terminal equipment for the time specified in the parameters of the cookies or until they are deleted by the Customer.

(7) The following types of cookies are used within the framework of the Online Shop operated at www.forell.eu:

a) 'necessary' cookies which enable the use of the services available within the Internet Shop, e.g. authentication cookies used for services which require authentication within the Internet Shop,

b) 'performance' cookies, enabling the collection of information about the manner of use of the website of the Internet Shop,

c) 'functional' cookies which make it possible to remember the settings selected by the Customer and to personalize the Customer's interface, e.g. with respect to the selected language or region of origin of the User, font size, web page layout, etc.

The cookies used by ADO are safe for the Customer's device.

7 Changing the Cookies settings

(1) The Customer may, independently and at any time, change the settings concerning Cookies, specifying the conditions for their storage and access by Cookies to the Customer's device .

(2) These settings can be changed, in particular, by blocking the automatic handling of Cookies in the settings of the web browser or informing about their placement on the Client's device each time.

(3) Restricting the use of cookies may affect some of the functionality available in the Internet Store operated at www.forell.eu

4) In many cases, web browsing software (web browser) allows the storage of cookies on the Customer's terminal device by default . Customers of the Internet Shop can make changes to their cookie settings at any time. These settings can be changed in particular in such a way as to block the automatic handling of cookies in the settings of the Internet browser or inform on their placement in the device of the Internet Shop's Customer each time.